

5.2 CREDIT LIMIT REPORT

In order to ensure that all guests pay for their stay at the hotel, each guest is required to present a credit card and make a prepayment upon arrival. In order to ensure that you do not exceed your credit limit during your stay at the hotel, we prepare a credit limit report once a day to make sure that your credit limit has not been exceeded. Credit limit reports may include your personal data.

Categories of data processed:

- Arrival and departure dates
- Name/surname
- Type, number and expiry date of the payment card

Data source:

Depending on the booking channel used:

- Directly from the booking form you have filled out
- From the online booking channel you use
- From your travel agency
- From our customer service
- From the specific hotel where you have booked a room
- Directly from your hotel registration card

Reason for data processing:

Data processing is necessary to safeguard our legitimate interests, for example, to prevent the use of a service free of charge.

Recipients of the data:

- Other structural units of SEMARAH HOTEL MANAGEMENT involved
- Providers of IT services